

RECEIVED

JUL 24 2020

PUBLIC SERVICE
COMMISSION

Public Service Commission
PO Box 615
Frankfort KY 40602

RE: Water Service Corporation of Kentucky
Case# 2020-00160

Sir/Madam,

I live in Middlesboro, Kentucky, and my water provider is Water Service Corporation of Kentucky. They are asking for a minimum increase of 43%. Two years ago they received a 34% increase, but we have not seen any difference in our service or water.

The notice posted in the local paper, and also just received in our bill, says.... Our customers in Clinton. This is not Clinton. This is Middlesboro.

As a current water service customer, I oppose this increase, as this increase is excessive, especially during this time of lost jobs. As far as I know, we are not receiving any additional services for this increase.

Water quality is fine in Middlesboro, but if you need help with an issue, it is next to impossible to talk with anyone at the 1-800 number. Most of the time the system disconnects you and you have to start all over. This is after having been on hold for 30 minutes or longer.

PLEASE DO NOT ALLOW ANY INCREASE!!!

Printed Name: Sandra Gross

Signature: Sandra Gross

Physical Address 314 Lancaster Ave Middlesboro KY 40945

Date: 7-21-2020